



# Chapter 5

## Publicity Programmes



Matrimonial Cases



Traffic Accident Claims



Breach of Contract



Employees' Compensation



Landlord and Tenant Disputes



Claims in respect of Industrial Accidents



Immigration Matters



The Department is committed to ensuring that no one who qualifies for legal aid is denied access to justice because of lack of means. Every year the Department organises or participates in various activities to enhance the public's awareness and knowledge of the legal aid services provided by the Department.

## Promotional Activities

### Promotion of Legal Aid Services to Legal Practitioners

The Department places great importance on working in partnership with the legal profession to deliver quality legal aid services to the public.

On 6 October 2023, Mr Simon Lau, Assistant Principal Legal Aid Counsel / Crime, conducted a training course for barristers, namely "Legal Aid: the Right to Legal Aid, Means, Merits and Appeals", organised by the Hong Kong Bar Association.

On 10 October 2023, Mr David Chow, Assistant Principal Legal Aid Counsel / Legal and Management Support, and Mr Ted Lee, Assistant Principal Legal Aid Counsel / Application & Processing, conducted a training course for solicitors, namely "Update on Legal Aid Schemes", organised by the Hong Kong Academy of Law.

### Promotion of Legal Aid Services to External Bodies / Organisations

We exchanged views with external bodies and organisations on issues of common interest and on the latest development of legal aid in Hong Kong through various exchange programmes and visits.

On 11 July 2023, Ms Sally Cheung, Senior Legal Aid Counsel / Kowloon Branch Office, delivered a talk to a group of law students from the Peking University.

On 27 September 2023, Ms Juliana Chan, Deputy Director of Legal Aid / Application & Processing, and Mr David Chow, Assistant Principal Legal Aid Counsel / Legal and

Management Support, received a delegation of 26 senior judges from the Mainland and introduced to them the work and services of the Legal Aid Department.

Please visit [https://www.lad.gov.hk/eng/wnew/event\\_2023.html](https://www.lad.gov.hk/eng/wnew/event_2023.html) for the details and photos of the events.

### Reaching out to the Community

On 23 February 2023, Ms Maze Chak, Senior Legal Aid Counsel / Application and Processing, and Ms Florence Lo, Senior Law Clerk I / Application & Processing, hosted a talk for members of the Hong Kong Federation of Trade Unions and introduced legal aid services relating to employees' compensation and personal injuries at work.

On 14 March 2023, Ms Janet Fung, Senior Legal Aid Counsel / Kowloon Branch Office, hosted a talk for volunteer mediators and staff of the Hong Kong Family Welfare Society. She introduced the work and services of the Department and legal aid-related mediation issues in matrimonial cases.

On 28 March 2023, Miss Fanny Lo, Senior Legal Aid Counsel / Civil Litigation, hosted a talk for frontline staff and volunteers of Po Leung Kuk Tsui Lam Centre and introduced the work and services of the Department relating to family issues such as divorce, maintenance, child custody and application for restraining order.

On 17 May 2023, Mr James Yeung, Legal Aid Counsel / Crime, gave a talk to a group of newly arrived ethnic minorities organised by the International Social Service Hong Kong Branch. He introduced the scope of legal aid services, and explained application procedures and requirements and eligibility criteria.

On 15 June 2023, Ms Esther Wong, Acting Senior Legal Aid Counsel / Civil Litigation, and Ms Florence Lo, Senior Law Clerk I / Application & Processing, hosted a talk for members of the Hong Kong Federation of Trade Unions and introduced legal aid services relating to employees' compensation and personal injuries at work.



On 26 June 2023, Miss Kanas Wong, Acting Senior Legal Aid Counsel / Kowloon Branch Office, and Ms Shirley Lo, Acting Senior Legal Aid Counsel / Crime, briefed a group of visiting students from a secondary school on the work and services of the Department, and shared with them career-related information. Students also attended court case hearings at the High Court for a first-hand experience of court proceedings.

On 10 July 2023, Miss Dora Yeung, Acting Senior Legal Aid Counsel / Civil Litigation, and Ms Cathy Yuen, Senior Law Clerk I / Official Solicitor's Office, delivered a talk on legal aid services to non-Chinese speaking secondary students at the Career Expo 2023 organised by the Caritas Youth and Community Service.

On 20 September 2023, Ms Krista Sze, Acting Senior Legal Aid Counsel / Application & Processing, at the invitation of 1Step Association, delivered a talk on legal aid application and on services of the Department related to employees' compensation and personal injuries at work.

On 25 September 2023, Ms Joyce Leung, Senior Legal Aid Counsel / Civil Litigation, and Mr Kent Wong, Legal Aid Counsel / Application & Processing, delivered a talk to social workers and frontline staff of the Social Welfare Department, Hospital Authority and non-governmental organisations and introduced the work and services of the Department related to matrimonial matters.

On 10 October 2023, Miss Kathy Cho, Legal Aid Counsel / Application & Processing, and Miss Anna Lau, Acting Senior Law Clerk I / Kowloon Branch Office, delivered a talk for social security officers and frontline staff from the Social Welfare Department and non-governmental organisations on matrimonial matters and on the work and services of the Department.

On 13 October 2023, Ms April Wong, Legal Aid Counsel / Legal and Management Support, briefed a group of students from a secondary school on the work and services of the Department, and shared with them career-related information. Students also attended court case hearing at the High Court for a first-hand experience of court proceedings.

The Department participated in the Post-Secondary Student Summer and Winter Internship Programmes. The Department also participated in the programme organised by the Civil Service Bureau to offer internship placements for students with disabilities and also for non-ethnic Chinese students. In 2023, the Department recruited 11 summer interns and 7 winter interns under the Post-Secondary Student Summer and Winter Internship Programmes respectively, 1 intern with disability and 1 non-ethnic Chinese intern.

### Updating of Departmental Leaflets

The Department published and updated the leaflet “How to Apply - Legal Services”.

Other publications such as the Financial Information Sheet, which contained comprehensive information on financial eligibility, deductible personal allowances, contributions payable by an aided person towards the costs of litigation and the Director's First Charge were also revised to reflect changes implemented in 2023.

A list of publications of the Department is at [Appendix 5](#).

### Measures to Combat Improper Touting Activities

As a measure to further combat improper touting activities of claims recovery agents among injured workers and accident victims, the Department continued to arrange the broadcast of the TV API “Beware of the touting activities of recovery agents” produced by the Department of Justice at public waiting areas of the Department from 1 August 2021 to 31 July 2023, including the Information & Application Services Unit (IASU) of the Application and Processing Division and Crime Section of Litigation Division on 25/F of Queensway Government Offices; as well as the IASU of Kowloon Branch Office.

A poster on anti-touting activities was designed and displayed at our offices, District Social Welfare Offices of the Social Welfare Department, offices of the Employees' Compensation Division of the Labour Department, Home Affairs Enquiry Centres, community centres and community halls.

## Website

The Department regularly updates the contents of its website to provide comprehensive and updated information to the public and legal aid practitioners. In 2023, the Department further enhanced the homepage to meet with the latest requirements of the Office of the Government Chief Information Officer.

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Legal Aid Department

